

2025 COURSE LIST



Dispatch Communications

Dispatcher Specialized Call Types

Full Length Course

1 Hour

Dispatch Communications I

Training Block Course

1 Hour

CUSTOMER SERVICE

Handling Difficult Customers for Local Government

Full Length Course

1 Hour

Online Customer Service Skills

Standard Course

1 hour

Successful Customer Interactions

Full Length Course

1 hour

SAFETY and ENVIRONMENTAL

Cemetery Maintenance

Full Length Course

1 hour

Chainsaw Safety

Full Length Course

1 hour

Equipment Safety

Full Length Course

1 hour

Forklift Safety

Full Length Course

1 hour

Ladder Safety

Full Length Course

1 hour

Lawn Care Equipment Safety

Full Length Course

30 minutes

Power Tool Safety

Full Length Course

1 hour

Absorbents and Spills

Full Length Course

1 hour

Advanced Defensive Driving Techniques

Full Length Course

1 Hour

Airborne and Bloodborne Pathogens

Full Length Course

1 hour

Back Injuries

Full Length Course

1 hour

Basic First Aid

Full Length Course

2 hours

Bloodborne Pathogens for First Responders

Full Length Course

1 hour

Bus Operations: Operator Training

Full Length Course

1 Hour

Bus Safety: Distracted Driving

Full Length Course

1 Hour

Commercial Motor Vehicle Safety

Full Length Course

1 Hour

Confined Spaces 101

Full Length Course

1 hour

Confined Spaces 102

Full Length Course

1 hour

Dealing with Cold Stress

Full Length Course

1 hour

Dealing with Heat Stress

Full Length Course

1 hour

Defensive Driving Basics	Full Length Course	1 Hour
Driving While Distracted	Full Length Course	2 Hours
Designing and Maintaining Safe Playgrounds	Full Length Course	1 Hour
Electrical and Fire Safety	Full Length Course	1 Hour
Emergency Preparation and Egress	Full Length Course	1 hour
Fall Protection	Full Length Course	1 hour
FF: Building Construction	Full Length Course	1 hour
FF: Wildland and Ground Fires	Full Length Course	1 Hour
Global SDS and the Hazardous Communication Standards	Full Length Course	1 Hour
Hazmat First Responder Awareness (FRA) Level I	Full Length Course	1 Hour
Investigating Incidents for Local Government	Full Length Course	1 Hour
Lockout/Tagout 101	Full Length Course	1 hour
Means of Egress	Full Length Course	1 Hour
Preventing Accidents in the Workplace	Full Length Course	1 hour

Preventing Slips, Trips, and Falls	Full Length Course	1 hour
Public Employee Safety in the Community	Full Length Course	1 hour
Snow and Ice Management	Full Length Course	1 Hour
Transit Operations: Supervisor Training	Full Length Course	1 Hour
Understanding the MUTCD	Full Length Course	1 Hour
Watershed Overview	Full Length Course	1 Hour
Work Zone Safety for Local Governments	Full Length Course	1 Hour
Workplace Ergonomics	Full Length Course	1 hour

HEALTH AND WELLNESS

Diabetic Emergencies	Full Length Course	1 Hour
Eating Right for Health and Fitness	Full Length Course	1 hour
High Blood Pressure – Reducing Your Risks	Full Length Course	1 hour
Public Pools and Public Health	Full Length Course	1 Hour
Sleep and Your Health	Full Length Course	1 hour
Smoking Cessation	Full Length Course	1 hour
Stress and Your Health	Full Length Course	1 hour

Understanding Anxiety Disorders, OCD, and PTSD	Full Length Course	1 Hour
Understanding Behavior, Burnout, and Depression	Full Length Course	1 hour
Understanding Prediabetes	Full Length Course	1 Hour
Walking Your Way to Fitness	Full Length Course	1 hour
HUMAN RESOURCES		
Child Abuse and Neglect	Full Length Course	2 Hours
Cybersecurity Threats to Public Entities	Full Length Course	1 Hour
Dealing with Angry Employees	Full Length Course	1 hour
Discipline and Termination	Full Length Course	1 hour
Diversity in the Workplace	Full Length Course	1 hour
Employee Recognition	Full Length Course	1 hour
Employee Retention	Full Length Course	1 hour
FMLA Training for Supervisors	Full Length Course	1 Hour
Family and Medical Leave Act (FMLA)	Full Length Course	1 hour
Generational Differences	Full Length Course	1 hour
HR Recruitment and Selection Process	Full Length Course	1 Hour
Leadership v. Management	Full Length Course	1 Hour
Retaining Talent	Full Length Course	1 Hour
Risks of Social Media in the Workplace	Full Length Course	2 Hours
Sexual Harassment for Managers	Full Length Course	2 Hours
Sexual Harassment Prevention – Local Government	Standard Course	1 Hour
Supervisor Skills	Full Length Course	1 Hour
The Aging Workforce: Leveraging the Talents of Mature Employees	Full Length Course	1 hour
Workplace Bullying	Full Length Course	1 hour
INFORMATION TECHNOLOGY		
Cybersecurity and Artificial Intelligence	Standard Course	1 Hour

Excel Fundamentals	Standard Course	1 hour
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LAW ENFORCEMENT / CORRECTIONS

Alcohol Abuse Emergencies in Jails/Prisons	Full Length Course	2 hours
Active Shooter: Preparation and Response for Schools	Full Length Course	1 Hour
Anti-Bias Training for Law Enforcement	Full Length Course	1 Hour
Ambush Awareness and Preparation	Full Length Course	2 Hours
Arrest, Search, & Seizure (Fourth Amendment)	Full Length Course	2 hours
Basic Jail Security Principles	Full Length Course	1 hour
Basic Jail Security Principals	Full Length Course	1 hour
Booking and Admissions	Full Length Course	1 hour
Bloodborne Pathogens for First Responders	Full Length Course	1 hour
Body-Worn Cameras for Law Enforcement	Full Length Course	2 hours
Bomb Threats in Schools	Full Length Course	1 Hour
Booking and Admissions	Full Length Course	1 Hour
Campus Based Training: Clery Act	Full Length Course	2 hours
Canine Tactical Operations: Integrating Teams	Single Video Course	5 minutes
Canine Tactical Operations: The Evolution of Training	Single Video Course	5 minutes
Canine Tactical Operations: Working with the Dog	Single Video Course	5 minutes
Classification of Inmates	Full Length Course	1 hour
Community Policing	Full Length Course	2 hours
Contraband Control	Full Length Course	1 Hour
Conflict and Dispute Resolution	Full Length Course	1 hour
Crisis Intervention Training Overview	Full Length Course	1 Hour
Crowd Control I	Full Length Course	1 Hour each
Cultural Awareness 1 and 2	Training Block Course	1 Hour each
Current Drug Trends	Full Length Course	2 hours
Dealing with Armed Citizens	Single Video Course	5 Minutes
Dealing with Stress	Full Length Course	1 hour

De-escalation Strategies and Techniques	Standard Course	2 Hours
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Disciplinary Procedures in a Corrections Setting	Full Length Course	1 hour
Dispatcher: Liability And Legal Issues	Full Length Course	1 hour
Dispatcher: Stress Management	Full Length Course	1 hour
Drug Withdrawal in Jail	Full Length Course	2 hours
Equipment to Carry on an Active Shooter Response	Single Video Course	5 Minutes
Escorting Inmates	Full Length Course	1 hour
Female Offenders and Related Issues	Full Length Course	2 hours
Fire Prevention and Response Plan for Jails	Full Length Course	1 Hour
Firearms Safety and Children	Single Video Course	5 minutes
Fire Prevention and Response Plan for Jails	Full Length Course	1 hour
Handling Medical Emergencies	Full Length Course	1 hour
Handling Missing Children Calls for Dispatchers	Full Length Course	1 hour
Handling Robbery Calls	Full Length Course	1 hour
Hate Crimes Training For Law Enforcement	Full Length Course	1 hour
Implementing a Body-Worn Camera Program	Full Length Course	2 Hours
Inmate Record keeping	Full Length Course	1 hour
Inmate Correspondence	Full Length Course	1 hour
Inmate Employment	Full Length Course	1 Hour
Interviews and Interrogations	Full Length Course	1 hour
Intoxicated Driving	Full Length Course	1 hour
Jail Risk Management	Full Length Course	1 hour
Jail Release procedures	Full Length Course	1 hour
K9 High Risk Deployment	Single Video Course	10 minutes
K-9 Supreme Court Case	Single Video Course	10 minutes
Litigation Procedures	Full Length Course	1 hour
Managing Employee Records in Correctional Facilities	Full Length Course	1 hour

Mental Health in Jails	Full Length Course	1 hour
MRSA in Correctional Facilities	Full Length Course	1 hour
Mass Casualty, Natural Disaster Standards	Full Length Course	1 hour

Motor Vehicle Incident Investigation	Full Length Course	1 Hour
Never Give Up the Fight	Single Video Course	15 Minutes
Nutritional Standards for Correctional Facilities	Full Length Course	1 hour
Off-Duty, Safe, and Ready	Full Length Course	1 hour
Officer Liability	Full Length Course	2 hours
Officer Safety and Procedure in Domestic Violence Response	Full Length Course	2 hours
Officer Wellness & Mental Health Awareness	Full Length Course	2 hours
Opioid Crisis: Protecting Our First Responders	Full Length Course	1 Hour
Patrol Procedures in Correctional Facilities	Full Length Course	1 hour
Preparing for an Active Shooter	Single Video Course	10 Minutes
Presenting Effective Testimony in a Courtroom	Full Length Course	1 hour
Procedural Justice	Full Length Course	2 Hours
Racial Profiling and Data Collection for Missouri	Full Length Course	3 hours
Racial Profiling for Missouri	Full Length Course	1 hour
Report Writing I	Training Block Course	1 hour
Responding to People with Mental Illness	Full Length Course	2 hours
Riot Response for Corrections	Full Length Course	1 hour
Suicide Prevention for Law Enforcement	Full Length Course	1 hour
Suicide Prevention in Jails	Full Length Course	1 hour
Supervision of Inmates in Dining Areas	Full Length Course	1 hour

Using Oleoresin Capsicum	Full Length Course	1 hour
MANAGEMENT		
Coaching with Character	Full Length Course	1 Hour
Crises Management	Full Length Course	1 hour
Dealing with Stress	Full Length Course	1 hour
Dealing with the Media	Full Length Course	1 hour
Discipline and Termination	Full Length Course	1 hour
Drug and Alcohol Awareness	Full Length Course	1 hour
Excel Fundamentals	Standard Course	1 Hour

Meeting Management	Full Length Course	I hour
Parliamentary Procedures	Full Length Course	I Hour
Performance Management	Full Length Course	I hour
Press Conference and Briefing Basics	Full Length Course	I hour
Risk Management for Local Government	Standard Course	I hour
Training for Small Communities	Full Length Course	I hour
Transition from Peer to Supervisor	Full Length Course	I hour

ROADWAY AND HIGHWAY

Guide to Temporary Traffic Control in Work Zones	Full Length Course	I hour
Inspection and Citation Guidance for Roadway and Highway Construction Work Zones	Full Length Course	I hour
Traffic Incident Management	Full Length Course	I hour
Work Zone Traffic Control	Full Length Course	I hour

WATER AND WASTEWATER

Chlorine Safety	Standard Course	I Hour
Stormwater Runoff Responsibilities 101	Full Length Course	I hour
Drinking Water Distribution System Management	Full Length Course	I hour
Storage Tank Management	Full Length Course	I hour
Sewer System Overview	Full Length Course	I hour
Water Agency Security	Full Length Course	I hour
Wastewater Utility operation & Maintenance	Full Length Course	I hour



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